Welcome to CNY Eye Care

We are pleased that you have chosen our practice for your eye care needs. We appreciate your trust and will strive to provide only the highest quality of care. It is our pleasure to welcome you to our office and would like to give you some helpful information in advance of your first visit.

Our Doctors

Dr. Robert Weisenthal

Dr. John Sveen

Dr. Xiaofei Wang

Dr. Christopher Shiomos

Our locations -

DeWitt Office – 5770 Commons Park Dr, PO Box 48, DeWitt, NY 13214 Phone #315-445-1577 Fax #315-445-4862

Office hours are Monday - Friday 7:45am - 4:45pm, we close for lunch from 11:45am - 12:45pm

Camillus Office – 5700 W. Genesee St, Suite 105, Camillus, NY 13031 Phone #315-487-3937 Fax#315-488-3563

Office hours are Monday, Tuesday, Thursday and Friday 7:45am – 4:45pm Wednesday 12:45pm – 4:45pm, the office closes for lunch each day from 11:45am – 12:45pm

Brittonfield Office – 5000 Brittonfield Parkway, Suite A102, East Syracuse, NY 13057 Phone #315-432-0555 Fax #315-463-6219

Office hours are Monday - Friday 7:45am - 4:45pm, we close for lunch from 11:45am - 12:45pm

Please bring the following information to your visit:

- Insurance card(s)
- Completed forms patient information, HIPPA form, Records release (if needed), medical history, list of current medications
- If you have had eye problems in the past please bring any pertaining records to your appointment to allow us to provide the most comprehensive care

If you are coming in for a contact lens exam, contact lens fitting or contact lens check please wear your contacts to the appointment. Along with wearing the contacts, we ask that you bring your most current eyeglasses and any boxes from previous lenses that you may have.

Payment Policy

It is our policy to collect the appropriate payment the day of your appointment. This payment may include but is not limited to your insurance co-payment, deductible and refraction fee. If your insurance requires a referral from your primary care provider, please have this referral in place prior to your appointment date to save you valuable time at check-in. You can find a list of insurances that we

participate with on our website. If you are still unsure of your coverage please contact our office or your insurance directly to verify coverage.

We reserve the right to charge patients \$35 each time that they do not show for their scheduled appointment or cancel an appointment with less than 24 hours' notice. We require this fee to be paid in full prior to rescheduling you for another appointment.

We accept cash, checks, VISA, Mastercard and Discover for payment to our office. We do not accept American Express. We reserve the right to charge an additional fee for all returned checks.